



ROCK TUBULARS CUSTOMER SATISFACTION SURVEY

Please rate us on the following attributes:

	Very Satisfied	Above Average	Business Standard	Needs Improvement	Very Unsatisfied
Customer Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of Products/Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Timeliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Meets Customers' Needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Prices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How likely is it that you would recommend us to others?

- Very Likely
- Somewhat Likely
- Neutral
- Somewhat Unlikely
- Very Unlikely

Overall how satisfied are you with our company?

- Very Satisfied
- Somewhat Satisfied
- Neutral
- Somewhat Unsatisfied
- Very Unsatisfied

If you have any concerns or suggestions on how to make our service better please comment below.

Comments:

Fax your completed survey to 780-979-1160 or email to tthember@rocktubulars.com

We appreciate your feedback.